WELCOME



TO YOUR HEALTH AND SECURITY ASSISTANCE SUBSCRIPTION

HELPING & PROTECTING YOU IS OUR PRIORITY

Your subscription gives you access to 24/7 worldwide health, security, travel and emergency assistance in your daily life as well as in emergency situations. You can access our services digitally or call our Assistance Centres.

We are assisting you with our teams of multilingual doctors, nurses, security and logistics experts. There is open access to our professionals.

It is free for our subscribers to speak with us.

NOW THAT YOU HAVE YOUR SUBSCRIPTION CARD, KEEP IT SAFE AND WITH YOU AT ALL TIMES.

YOUR DIGITAL ACCESS:

LOG ON

via **internationalsos.com/login** for health and security information using your ID number.



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DOWNLOAD

the free Assistance App* from **app.internationalsos.com** to contact us and help you make more informed decisions based on our online health and security reports and country risk guides. *available on Android® & iPhone®.

STAY INFORMED

Sign up for health and security email alerts.

Inform friends and family that you are with International SOS, so they can get in touch with us should they have any concerns for your welfare while you are working or travelling.



24 HOURS A DAY: CALL OUR HEALTH & SECURITY EXPERTS FOR INFORMATION, ADVICE OR EMERGENCY ASSISTANCE

BALI	BANGKOK	BEIJING
+62 21 766 4633	+66 2 205 7777	+86 10 6462 9100
DUBAI	FRANKFURT	GENEVA
+971 4 601 8777	+49 6102 3588 100	+41 22 785 6464
HO CHI MINH CITY	HONG KONG	JAKARTA
+84 28 3829 8520	+852 2528 9900	+62 21 750 6001
JOHANNESBURG	KUALA LUMPUR	LONDON
+27 11 541 1300	+603 2787 3126	+44 20 8762 8008
MADRID	MANILA	MEXICO CITY
+34 91 572 4363	+63 2 86870909	+52 55 4166 2808
MUMBAI	PARIS	PHILADELPHIA
+91 22 42838383	+33 155 633 155	+1 215 942 8226
PHOENIX	SEOUL	SINGAPORE
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SYDNEY	TAIPEI	τοκγο
+61 2 9372 2468	+886 2 2523 2220	+81 3 3560 7183

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WORLDWIDE REACH. HUMAN TOUCH.



WHEN SHOULD I CALL INTERNATIONAL SOS?

IN DAILY LIFE

open access to health and security information & advice at home or while away from home:

- Speak to our health and security experts for information and advice on health & security matters
- Call before you change location for free advice on how to stay safe and healthy while away from home
- Find a local nurse, internationally-trained doctor, mental health professional, or security specialist wherever you are
- Arrange a TeleConsultation, as appropriate
- Find medication or medical equipment
- Advice on loss of travel documents or legal assistance
- Assistance paying your medical fees.

IN AN EMERGENCY

access to immediate health and security assistance wherever you are:

- Arranging medical transportation, hospitalisation and care
- Monitoring your condition and provide advice along the way
- Evacuating you when necessary
- Contacting your family and colleagues as appropriate, so they know you are in good hands.

A GLOBAL INFRASTRUCTURE YOU CAN DEPEND ON:



ASSISTANCE CENTRES

With our local experts available globally, you can speak to us in any language, anytime 24/7.

HEALTH PROFESSIONALS



Immediate access to experts with extensive experience in all fields of medicine coupled with a thorough knowledge of the local environment and healthcare system.



SECURITY SPECIALISTS

24/7 access to security reporting, analysis and expert advice from our security consultants, analysts and tracking experts around the world.



CLINICS

An integrated network of clinics around the world, practising international standards of medicine – mostly in emerging countries.



ACCREDITED PROVIDERS

A network of accredited healthcare, aviation and security providers ensuring we provide you with the best logistics in the air, on the ground and at sea.