



Welcome to HealthJoy



Agenda

Brief Overview of HealthJoy

Live Demo

Q & A



All your benefits in one place!



**PERSONALIZED
BENEFITS
WALLET**



**PROVIDER
RECOMMENDATIONS**



**PROCEDURE
AND FACILITY
RECOMMENDATIONS**



**MEDICAL BILL
REVIEW**



**FULLY INTEGRATED
TELEMEDICINE**



**APPOINTMENT
BOOKING**



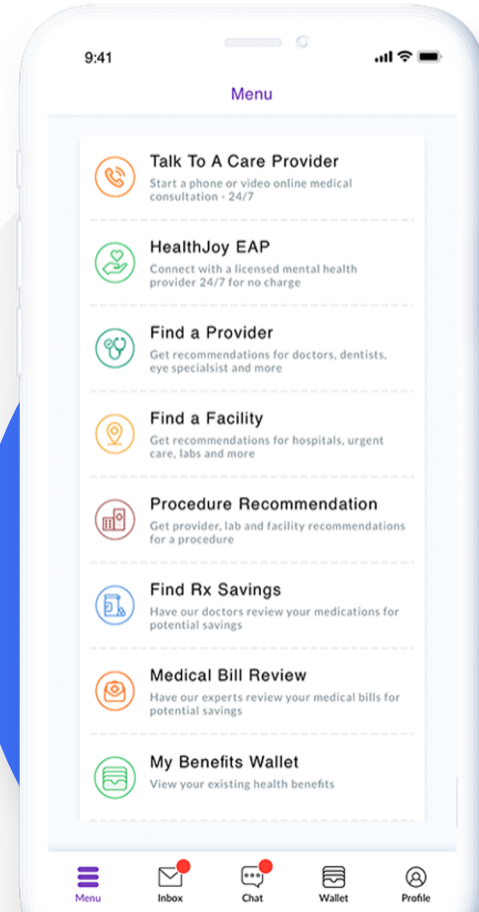
REWARDS



**RX SAVINGS
REVIEW**



PUSH NOTIFICATIONS



Meet JOY!

JOY is always instantly available to help

Welcomes you into the app

Starts your journey to find a provider and use other services

Sends you reminders to stay healthy and talks about important events

Connects you with our healthcare concierge team



Healthcare Concierge

HELPS YOU WITH:

Provider and facility recommendations

Dental and vision support

Benefits questions

Appointment booking

Estimating costs

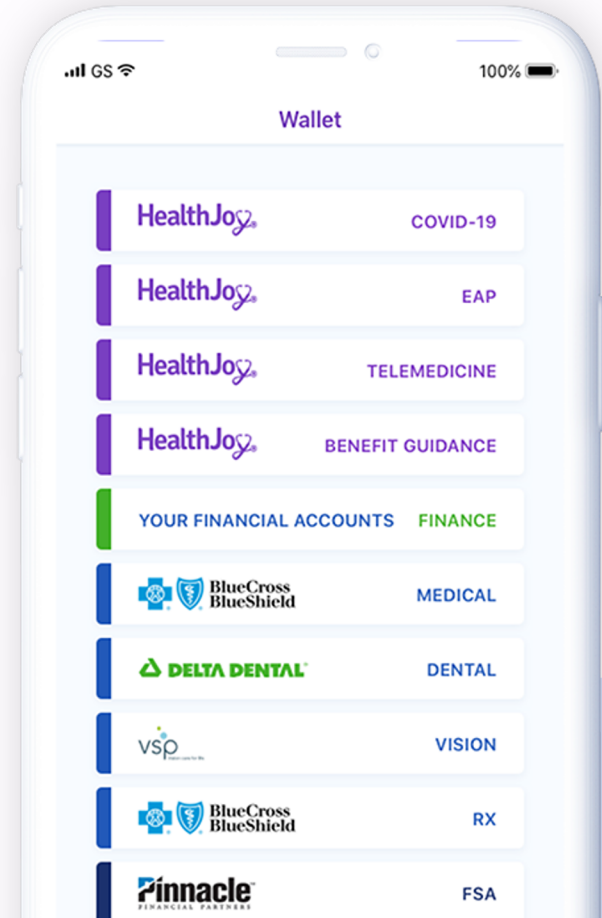
Health financial accounts (HSA, FSA, HRA)

Available 24/7



Benefits Wallet

Access and understand your benefits
Chat or phone help on-demand
Always up-to-date with employees'
personal benefit elections



Telemedicine

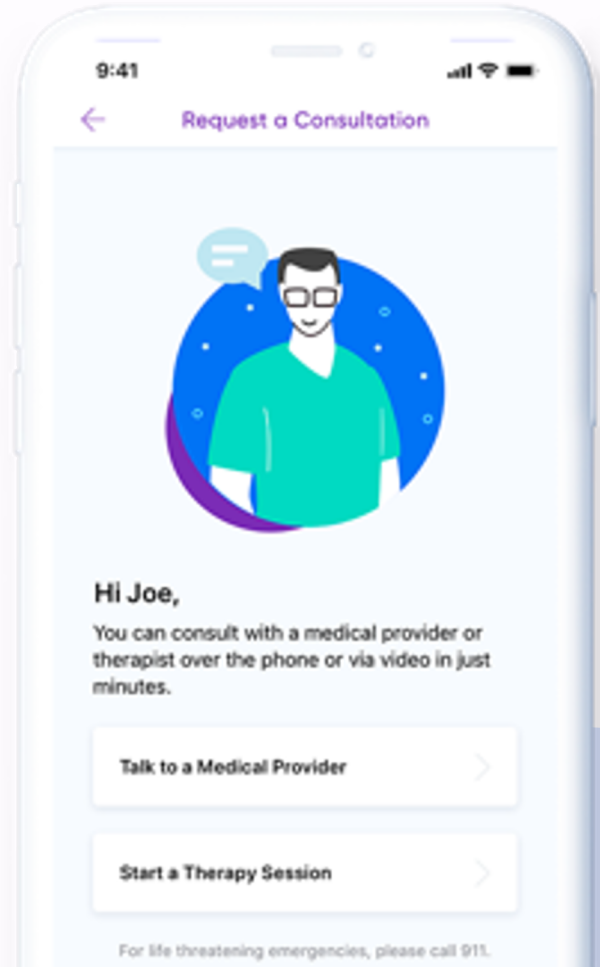
Over 1,200 providers that are NCQA accredited

Able to diagnose and treat most common medical conditions

Available 24/7/365

Average Wait Time – 8 minutes

Prescriptions, including short term refills, are sent to local pharmacies that you choose

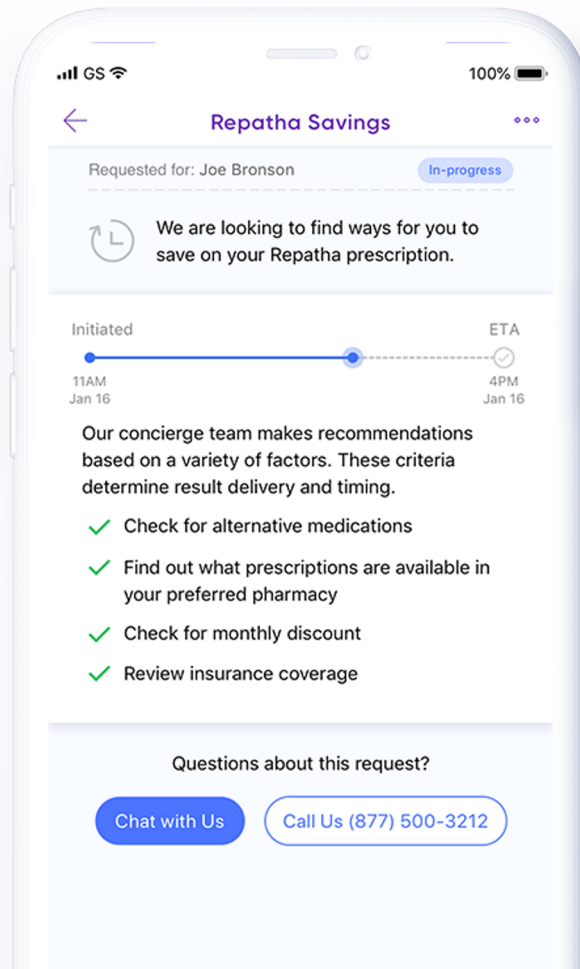


Rx Savings Review

FREE service for all HealthJoy members

Review helps identify opportunities to save

Submit any prescription to find lower-cost alternatives, coupons, or generic options



Medical Bill Review

Get peace of mind with medical bills

Upload a few photos and a medical billing expert will review your bills for FREE. We'll even advocate on your behalf and get those bills reduced.



Provider, Procedure and Facility Recommendations

Start a request at any time to find quality providers, procedure locations, lab facilities, and more

We start by using your healthcare plan data to find in-network options

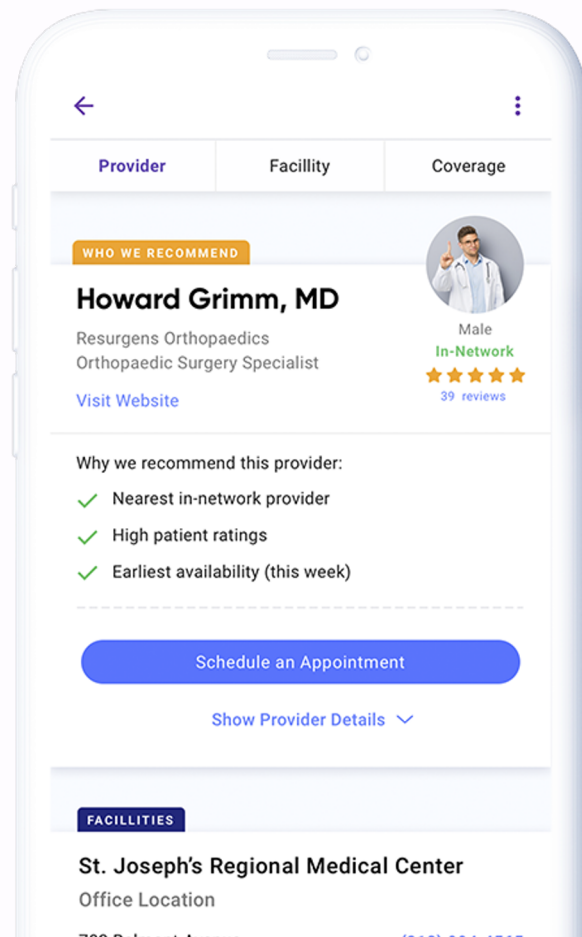
You tell us your preferences for location, gender, and more

We factor in board certifications, education, experience, and patient reviews

We call the provider to confirm they're in-network and taking new patients

Recommendations are sent to your HealthJoy inbox

If you like our recommendation, we can even book your appointment



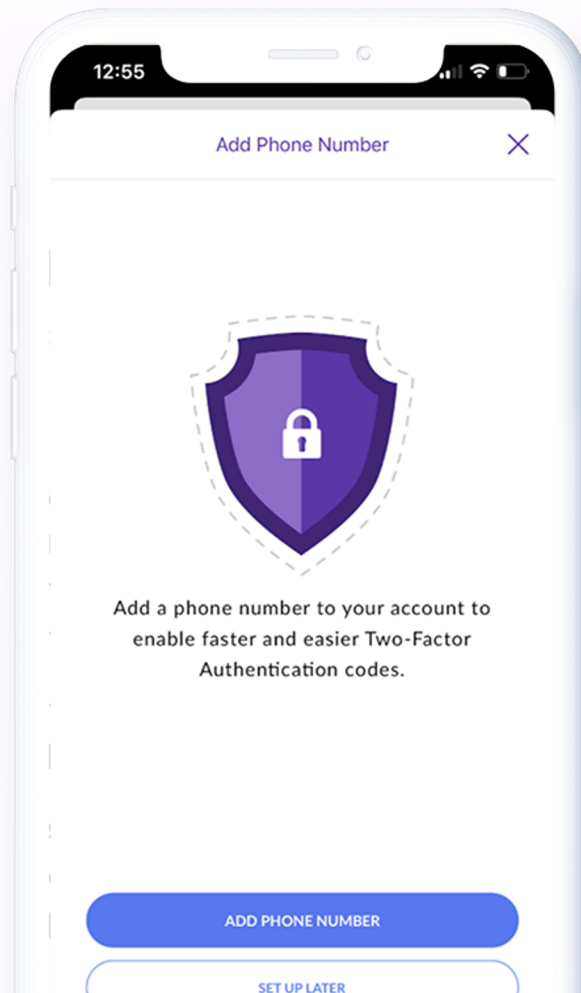
Privacy & Security

We believe that privacy is your fundamental right. We design every technical system, process, service from the ground up to protect your information.

We understand that your healthcare data is the most personal information possible and take extreme care when working with it.

We never share a member's data with their employer, spouse or any other 3rd party without consent.

We comply with federal privacy laws as well as the Health Insurance Portability and Accountability Act (HIPAA) which has strict guidelines on how to handle data.





Demo

HealthJoy Activation- What to Expect!

1 Receive Activation Email and / or Text Message

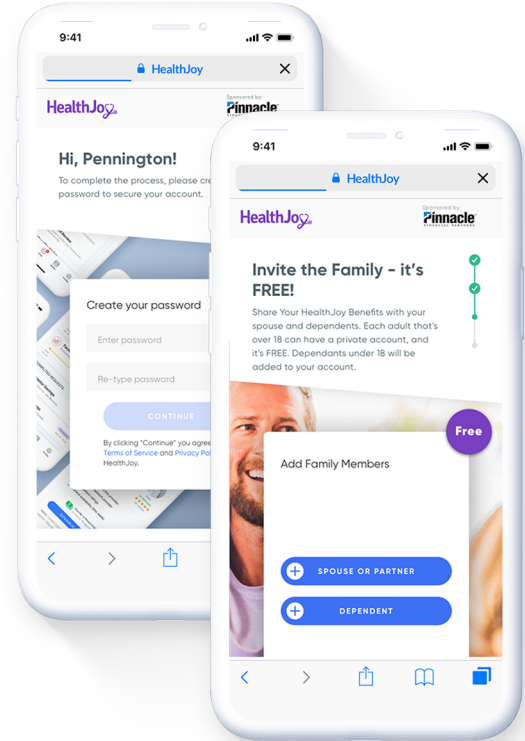
To activate, click the web link in either message from your smartphone. The link will take you to an activation screen where you can create an account.

2 Create Password

You'll be taken to a web page asking you to create an 8-character password (minimum).

3 Add Family Members

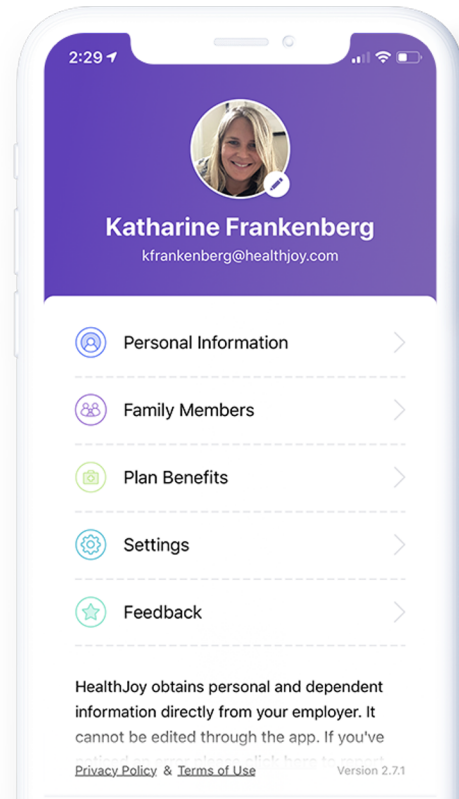
Adding family members is free, and we encourage you to invite all members of your immediate family that are over 18 years old. They will get access to all the same services including access to free healthcare concierges and medical professionals.



How to Add Dependents to HealthJoy

Immediate family including spouses and dependent children can use the same great HealthJoy services you enjoy, like provider search, telemedicine, and more.

1. Open the HealthJoy app
2. Tap “Chat” in the bottom menu
3. Use the chat to tell our healthcare concierge team you would like add a family member
4. You will be asked for their name, date of birth, and if they are covered by your health plan
5. Spouses or dependents over age 18 can create their own HealthJoy profile. Just tell the concierge you would like to send them an invitation



HealthJoy Member Knowledge base

Find our HealthJoy Knowledge Base at <https://healthjoy.com/FAQ/>

Need to speak with someone over the phone? Our knowledgeable healthcare concierge team is available to take your call at 877-500-3212



BENEFITS EXPERIENCE PLATFORM

WHO IS IT FOR?

RESOURCES

COMPANY

CONTACT SALES

HealthJoy Knowledge Base

ex.: Benefits Wallet



Adding Family Members **5 articles**

Medical Bill Review **6 articles**

Your Inbox **5 articles**



Questions