

Frequently Asked Questions

Check out these commonly asked questions to learn more about Rx Savings Solutions. For more information visit myrxss.com/faq.

How does this work with my health insurance and pharmacy options?

Rx Savings Solutions offers a service, brought to you by Synopsys, that helps lower your prescription drug costs. This service doesn't change anything about your current insurance plan, pharmacy preferences or other benefits. Our software is linked to your health insurance plan information so it can customize ways to lower your out-of-pocket prescription drug costs.

How can Rx Savings Solutions save me money?

We find all the lower-cost medication options that treat your condition and are covered by your insurance. You and your doctor can decide what's best for your health and budget. Here are just a few ways you might be able to save money:

- Generic forms of name-brand drugs
- Better prices at different pharmacies or through mail-order
- Equally effective medications that treat the same condition but cost less than your current prescription

How will I know if I can save money?

There are two easy ways to see if you can save money on your prescriptions.

1. Your Rx Savings Solutions account will always show any savings opportunities you may have on your current prescriptions. Anytime you start taking a new prescription that's covered by your insurance plan, it will automatically show up on your account with any options you might have to save. Plus, you can use your account to proactively search for pricing on any medication before your doctor gives you a prescription.
2. We'll contact you if there's a way to lower your prescription drug costs. You'll receive these messages—email, phone, text, letter—if there's a chance to save money on current prescriptions or new ones you start taking in the future.

Can dependents on my health plan use Rx Savings Solutions?

Yes! Your Rx Savings Solutions online account will automatically show prescription drug information for any minor-age dependents on your health plan. Adult dependents are required to activate their own Rx Savings Solutions account and can then give you access to view their information.

How is this different from a coupon or discount program for prescription drugs?

Since our software is linked to your health plan, everything we do is personalized for you. We know the details of your prescription drug benefits and use that information to find the lowest cost options covered by your insurance plan.

How do I use Rx Savings Solutions when I'm prescribed a new medicine?

Your account has a search feature to compare pricing options on medications before your doctor writes a new prescription. Anytime you start taking a new prescription that's covered by your insurance plan, it will automatically show up on your online Rx Savings Solutions account (unless you used a coupon card that takes you outside of insurance). You'll be able to see any options you might have to save money, and you'll receive a message if you're paying too much.

**Real People.
Real Savings.**

“My new medication works just the same, and my savings (\$1,397 per fill) wouldn't have been possible without your help. Thanks, Rx Savings Solutions.”

Curt
Rx Savings Solutions
member



Questions?

Call 1-800-268-4476
(TTY 800-877-8973)
Para español, llame al
1-800-917-5572
or email support@rxss.com

A team of certified pharmacy technicians is ready to help. No robots. No phone mazes. Just real pharmacy experts.