

# Travel Insurance & Assistance

**SYNOPSYS®**

## Keeping you safe and healthy while traveling

*The Travel Assistance Program provides coverage for all employees and accompanying dependents (spouse/partner and dependent children up to age 26) traveling together outside of employee's home payroll country for business.*



### Travel Assistance

International SOS (ISOS) is a 24/7 global travel assistance resource that can help you when emergencies or urgent situations occur while you're on business travel. The ISOS team will assist with referrals to doctors and medical facilities, emergency medication, payment guarantees and coordination with the Synopsys international travel medical insurance policy. Call ISOS for issues ranging from a lost passport or a simple cold, sprain or broken bone, car accident, or serious hospitalization. No issue is too small. ISOS can provide country-specific information, visa and vaccine requirements, security advisories, translation services, lost document advice, coordination of medical and security evacuation, and assistance for other emergency services. Book your travel using the Synopsys corporate travel agent so that you can receive pre-trip advisories as well as outreach in the event of emergencies like natural disasters, political unrest and disease outbreaks.

For questions and assistance, go to [www.InternationalSOS.com](http://www.InternationalSOS.com) member log in:

**11BCPH812584**

Or download the App - open your smartphone's browser and go to [app.internationalsos.com](http://app.internationalsos.com)

### Accessing Medical Care

For urgent or emergency medical care or dental injury while traveling outside your home country on business, call International SOS and they will coordinate with the corporate travel medical insurance, ideally guaranteeing payment on your behalf at the point of care. If you do not contact ISOS prior to accessing emergency or urgent care, you will pay out-of-pocket and submit claims for reimbursement. If you require emergency evacuation, the business travel medical/business travel accident insurance plan will pay evacuation expenses when coordinated and arranged by International SOS. For assistance with filing medical claims after returning home, contact [GBS.MBHRC.BenefitsAdmin@ajg.com](mailto:GBS.MBHRC.BenefitsAdmin@ajg.com). For other claims such as lost baggage, create a ticket in Synopsys Assist or email [benefits@Synopsys.com](mailto:benefits@Synopsys.com).

### Certificates of Coverage for Travel Visa

For proof of health insurance coverage for business travel visa purposes or while traveling abroad, access the Certificate of Coverage (CoC) portal at <https://coc.ajg.com> (Code: Synopsys) to enter as a Guest or Login (create a user profile for this COC letter and any future letters) by registering using your name and company email. Once logged in as a User or Guest, please complete the data fields and submit your request. You will receive a confirmation email and most requests are fulfilled within 24-48 hours (letters issued normally each weekday morning, US time). For questions, please contact Gallagher Benefit Services, international consultant at [LA2.GBS.COC@ajg.com](mailto:LA2.GBS.COC@ajg.com)

### International SOS Contact Information

APAC: **+65 6338 7800**

China: **+86 400 810 0581**

India: **+91 22 428383**

EMEA: **+44 20 8762 8008**

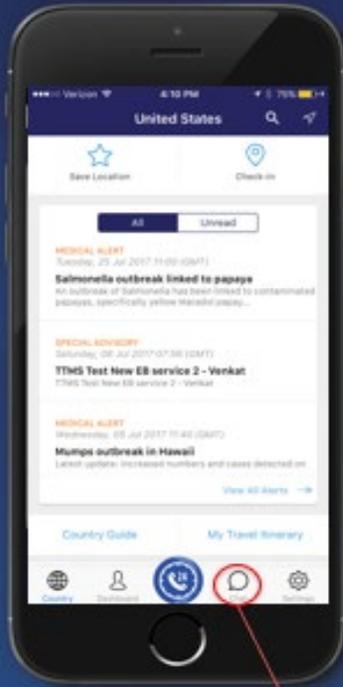
Americas: **+1 215 942 8226**

Middle East & Africa: **+971 4601 8777**

*All benefits are subject to verification of eligibility, definitions, exclusions, and contract limitation. Brochure possession does not certify eligibility. Important Reminder: It's your responsibility to read and abide by the Synopsys travel and expense policies, book travel through the corporate travel agent, and complete any pre-trip requirements.*

# INTERNATIONAL SOS ASSISTANCE APP

Stay informed, healthy and  
safe while traveling abroad



The app now has the  
ability to LiveChat  
directly with a 24/7  
medical and security  
specialist.



Use the International SOS App  
before and during your next trip for:

1. Easy access to your local Assistance Center for everyday advice and in an emergency
2. Expert medical, security and travel assistance
3. The latest information on your destination

Download from the app stores or at  
[app.internationalsos.com](http://app.internationalsos.com)

available for:



Membership number:

**11BCPH812584**



Key benefits of registering with your @synopsys.com email address:

- Access to LiveChat where you can chat with a medical, security or operational specialist 24/7/365
- Access to your travel itinerary
- Receive alerts based on your itinerary

Once you launch the app, tap “New User? Register here”

If you log in using the Synopsys membership number, 11BCPH812584, you can access alerts, country guides, and travel advice, but tapping on personalized features will prompt you to Register (or login if you have created a password previously).

In case of emergency, you can always press the Call for Assistance button without being logged in.